**Crime Prevention Fund - IGA** 

# **ANNUAL REPORT**



Pazardjik

2015

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# I. ABOUT US

Crime Prevention - IGA is an independent professional organization, which initiates civil activity and works to reduce crime and social exclusion.

Founded in 1998 in Pazardzhik as a nonprofit foundation, the organization pursues the following objectives:

- To reduce recidivism and crime in the country through active reintegration of offenders into society;

- To prevent the entry of children and young people in conflict with the law and in social exclusion through primary prevention and active engagement with those at risk;

- To assist victims of crime, including violence and trafficking in the process of overcoming trauma and eliminating the risk of repeat victimization;

- To with different social structures - families, groups, communities and networks to build capacity for management and resolution of conflicts and better social integration;

- To build sustainable and effective partnerships with relevant institutions and organizations and to increase their capacity and to improve policies and practices;

- Develop the organization's own capacity, expertise, technical and financial potential, and thus preserve and develop its image as a serious and reliable partner on the local, national and international level.

IGA has gained significant experience in adapting international models at regional and national level, in the developing local, national and international partnerships and working with institutions.

The expert capacity of the Fund is represented by a number of awards such as:

- International Community Justice Award, 2004, in the category "Pioneer Organization", presented personally by Her Royal Highness Princess Anne on 29.01.2004 in London;

- Award in the field of freedom of information in a competition organized by "Access to Information Program" in 2004;

- Award by Sofia Municipality "for implementation of an effective model for interinstitutional cooperation in the implementation of European projects in partnership with Sofia municipality" in 2007;

- "European Crime Prevention Award 2010" nomination by European Network for Crime Prevention" (EUCPN) for the establishment of the first specialized center for social rehabilitation and integration of children with antisocial behavior in Plovdiv in 2010;

- Grand Award for 2016 of the National Alliance for Social Responsibility - Representative for Bulgaria of EASPD - "for outstanding contribution to the social development of Bulgaria" in the category "NGOs".

Fund - IGA actively participates in national and European networks:

- A member of the European Organisation for Probation (CEP) by 2006;

- IGA's Director Dimitar Rusinov was member of the Board of CEP for two consecutive terms, 2007-2010 and 2010-2013 year;

- Since the end of 2009 Fund - IGA is a member of the State-Public Consultative Commission on crime prevention;

- Since 2009 the organization is a member of the Alliance for Protection against Domestic Violence / AZDN /;

- Since 2012 the organization is a member of the National Network for Children;

- From 2013 – of the National Alliance for Social Responsibility.

The organization has built a sustainable model for partnership with local and and regional institutions. This model has been constantly improved for the past 17 years through various projects and initiatives, coalitions building; public-private partnerships; development of strategies at regional and national level.

(More information on the website of Fund - IGA - www.iga-bg.org)

#### **Registrations, licenses and certificates**

o Crime Prevention Fund - IGA is registered in the Central Register of non-profit organizations at the Ministry of Justice as an organization working in public benefit; № 20030613004 of 13.06.2003);

o Crisis center for children victims of violence or trafficking; License №07-13 / 19.04.2012, Certificate № 6315 / 07.05.2012,

o Center for social rehabilitation and integration for the elderly, Certificate №63-02 / 17.09.2009

o Observed Housing; Certificate №63-07 / 16.02.2010

o Center for social rehabilitation and integration of children from risk groups License №0473 / reissued on 14.11.2012, Certificate № 63-08 / 16.02.2010

o Social assistant of the elderly, № 63-04 / 17.09.2009

o Domestic assistant of the elderly № 63-05 / 17.09.2009

o Crisis center for the elderly № 63-06 / 17.09.2009

o Family Center, License № 0698 / 21.02.2012, Certificate № 63-11 / 29.02.2012

o Community Support Centre, License № 0707 / 19.03.2012, Certificate №63-12 / 29.03.2012

o Unit "Mother and Baby" License № 0707 / 19.03.2012, Certificate №63-13 / 29.03.2012

o Foster Care - License № 0707 / 19.03.2012 Certificate №63-14 / 29.03.2012

#### Management Board

□ Dimitar Rusinov - Chairman, Master of Pedagogy;

Members:

□ Mariana Boyrikova - Philologist, Project Coordinator, PR and publishing;

- □ Nikolay Valkov Master of Economics, financier of the organization;
- □ Andrey Momchilov Legal Advisor, International Projects Manager;
- □ Valentina Gesheva Bachelor in Social Work, Social Services Coordinator;

#### Operational team

In 2015, 55 people worked for the organization under employment contracts (social workers, lawyers, economists, educators, psychologists, project coordinators, managers, etc.), in two main offices of IGA in Pazardzhik and the 5 social services with offices in Pazardzhik, Plovdiv and Peshtera.

On average for the past year about 67 people have been employed under civil contracts, including: social workers, psychologists, educators, lawyers, sociologists, translators; consultants and experts at national level; experts from countries in the European Union; outreach workers involved in the realization of activities to maintain low prevalence of HIV infection among people who use intravenous drugs; outreach workers involved in the implementation of activities for prevention and control of tuberculosis in Bulgaria and others.

#### Capacity of the organization

The office of the organization is located in a three-storey house provided by the Municipality of Pazardzhik under 10 year contract (in 2013, the contract was renewed for another 10 years). IGA also has an own office in Pazardjik - 105 m2 and own separate floor of a building (500 m2), where the Crisis center for individuals and children victims of violence in the town of Peshtera is situated. Operational activities of Fund - IGA are well equipped technically: 55 PC (including 12 laptops), 4 copiers, 10 printers, 4 scanners, 5 multimedia projector, high-speed 24-hour Internet in all offices, fax, phones. The organization has two own vehicles.

IGA has implemented more than 190 projects, within which different models and programs have been implemented. On average the team works in 15-20 projects totaling about 1.5 million BGN. In this regard, the organization has developed its own system for project work that allows to process all documentation required under existing regulations.

# II. REVIEW OF ACTIVITIES IN 2015

In 2015 Fund - IGA continued to pursue its mission of crime prevention and initiation of civic activism on the regional, national and international level. As in recent years, in 2015 Fund - IGA worked in the following areas:

- Provision of social services in several municipalities in Bulgaria;

- Provision of healthcare services in Pazardzhik;

- Implementation of projects related to the core mission and objectives of the organization.

**The provision of social services** is delivered under contracts with the municipalities of Plovdiv, Pazardzhik and Peshtera. In Plovdiv IGA manages three social services, in Pazardzhik and Peshtera - one in each. Four services have been developed within projects of Fund - IGA and subsequently, after their inclusion in municipal and regional strategies for development of social services, have been subcontracted to the organization based on free competition. In 2015, the centers run by the organization provided services to a total of 392 users.

The policy of IGA is to establish and manage social services that support the organization's mission and allow the creation of new and innovative models and practices. Furthermore, the organization seeks individual services that are integrated and can be supported additionally by its projects and initiatives.

One of the services (Centre for social rehabilitation and integration of children at risk) was developed in Plovdiv Municipality as an innovative service for children in conflict with the law and developed as a pilot model for the country in this area. The organization manages the Center since 24.04.2009. With each passing year the dynamics of psychological work and mobile outreach increases. In the service the most advanced models and tools are being implemented - tool for assessing the risk of repeat offense (SRAI - adapted by IGA based on the English version of the tool - ASSET), a screening tool to assess the problem behavior in school developed by the organization, programs for group and individual work with specific perpetrators of offenses. With regard to the process of reforms in juvenile justice in the country, the Centre began to play an important role as an exemplary model for engagement with children in conflict with the law.

Two of services, "Centre for Social Rehabilitation and Integration to support children to develop skills for independent life and preventing risk behavior" and "Monitored Home" in Plovdiv, were designed within a OPHRD 2007-2013 project in the period 2009 -2011, as part of the restructuring program for the "Rada Kirkovich" Orphanage. Since June 10, 2011 these services are managed by IGA as delegated by the state. In 2015, both services developed very dynamically. The CSRI actively used and improved its mobile fieldwork, rooms for art studios have been introduced and the intensity of psychological support increased.

One of the most successful services of the organization is the Crisis Center for individuals and children victims of violence, which operates in Peshtera Municipality. The service was created within a project of Fund - IGA under the Phare Program in 2007-2008. On 23.07.2009 it became a state-delegated activity subcontracted for

management by IGA. In 2014 IGA managed to buy the building, which houses the Center, and thus created the conditions for its sustainability over time. Over the years, The Crisis Center has been the subject of various visits and inspections from state and non-governmental structures (SACP, BHC and others), and is a testament to the quality of the organization's services.

The service "Center for Social Rehabilitation and Integration of Offenders" is also innovative in the country. It was established as a result of a project of Fund - IGA under OPHRD in 2011, and as of 1.07.2012, the organization manages the Center as a state delegated activity of the Municipality of Pazardzhik. IGA is the leading organization in the country in terms of rehabilitation and reintegration of ex-prisoners and its policy is to develop a comprehensive model for working with this group. In various projects IGA developed programs, models and tools for working with those released from prison. Also as a result of the efforts of the organization two similar services have been established elsewhere in the country - in the municipalities of Plovdiv and Burgas.

**Provision of healthcare related services** in the region of Pazardzhik has been implemented since 2004, when the organization was selected after evaluation of its capacity, by the Ministry of Healthcare for the implementation of the National Programme "Prevention and Control of HIV / AIDS." In 2015, IGA still works under two components of this program as well as under two components of the National Programme "Strengthening the National Programme for Tuberculosis in Bulgaria". The total number of clients reached within the four components of the program is 2748.

# Implementation of projects related to the core mission and objectives of the organization.

During the last year Fund - IGA continued to be extremely active in developing and managing projects that help achieve the mission and the main objectives of the organization. IGA Implemented projects, which can be grouped in the following areas:

### - Sex Offenders Treatment and Rehabilitation:

In this area IGA worked on two projects: "RATES - sex offenders risk assessment, treatment and evaluation system " and "CIRCLES4EU". Within these projects for the first time in Bulgaria an integrated model for dealing with sex offenders has been developed. Within the first project the most important success was the procedure for implementation in Bulgaria of the most advanced tools for risk assessment of sexual offenders ACUTE, STABLE and STATIC. "Guidance on the application of tools for risk assessment of sex offenders" developed by Prof.Vladimir Velinov was tested and submitted to the General Directorate "Execution of Sentences" for approval. Continues the pilot implementation of "Program for correctional work with sex offenders" developed by Georgi Kirilov, in the prisons in Sofia, Pazardzhik, Plovdiv and Burgas. The second project successfully completed the introduction of the model "Circles of Support and Accountability" for voluntary work with sex offenders in the community.

- Development of the system of juvenile justice in the country - 2 projects;

In 2015 the project "Improving the capacity of the systems for child protection and juvenile justice in Sliven region", funded by UNICEF - Bulgaria was completed. The project aimed to improve the capacity for work with children in conflict with the law of the systems for child protection and juvenile justice in Sliven District. In 2015, the IGA developed "Training program for professionals working with children in conflict with the law." The program was piloted with 3 groups of specialists from the region of Sliven in the period May-July 2015. Upon completion of the program all participants received individual and group supervisions supporting their work with children in conflict with the law.

Within project RATES a program for children in conflict with the law has been piloted. In 2015, pilot sessions were held in CBS and the structures of Fund - IGA, while in the "Boichinovtsi" Reformatory a social assessment of all boys has been conducted.

# - Development of the probation system and the alternatives to detention, increasing the capacity of prison and probation staff - four projects;

In 2015 IGA continued the implementation of project "Reducing prison population - advanced tools of justice in Europe", in partnership with Association "Papa Giovanni XXIII" - Italy. The project aims to explore the experiences and identify best practices related to the alternatives to imprisonment from 8 European member states. In 2015 two international events were attended. In Rimini, Italy attended IGA's expert Andrei Momchilov and the Director of Sector "Probation" at the General Directorate "Execution of Sentences". In Riga, Latvia, in the period November 25 to 28, Emilia Paunova IGA and Dimitar Markov - Senior Analyst Law Program at the Center for the Study of Democracy - Bulgaria participated. Throughout the year, experts of Fund - IGA participated actively in the development of "Guidance on alternatives to imprisonment in Europe: promising practices and tools", which will be finalized by the end of April 2016, translated into national languages of the partners and publicly available.

In 2014 the project "Independent monitoring of the legislative and institutional development of probation in Bulgaria" was started. The project aims to study the probation services in Bulgaria, their work with clients and the effect of the system on security in the society. Within 2015 a press conference for the start of the project was carried out, the design of the study was prepared, the desk research was carried out. Interviews with sentenced to probation, probation inspectors and family members of those sentenced to probation, as well as Directors of District Probation services were conducted. Also were held three information days for the presentation of the study results.

In 2015 Fund - IGA launched two projects funded by the Norwegian Financial Mechanism 2009-2014, in the Programme BG15 "Correctional services including without application of measures of detention": "European standards in probation training" and "Specialized programs to work with prisoners with low intellectual level and prisoners with mental health problems". The project aims to enhance the capacity of prison staff and probation officers working with convicted persons from different categories. In the past year, activities focused on research of the training needs, conducting focus groups, interviews, desk research, developing training programs. In 2016 seven trainings will be carried out with 120 employees.

Prevention of radicalisation - development of web-based training course - one project;

Project "ISDEP - Improving security through democratic participation" is implemented by the Association of Chief Police Officers of England, Wales and Northern Ireland, in partnership with 10 organizations and institutions from EU membe states. In 2015 four trainings under the developed model were carried out: for representatives of universities; representatives of prison and probation services; police, judges, prosecutors; NGO representatives. An evaluation seminar was held in Sofia with 47 participants.

#### - Social Entrepreneurship - one project;

In the past year project "Social inclusion of offenders through innovative models of social enterprises" was completed. It was implemented in partnership with xit GmbH, Germany. Within this project we examined the experience of Germany (more precisely the state of Brandenburg) in social entrepreneurship, three models of social enterprises were adapted to the Bulgarian conditions, and a program for testing and deploying these models at regional and national level was developed in four modules. Last year the third management and coordination meeting was held involving members of the Working Group; 6 information days in different cities were organized; a training visit to Germany was carried out and 12 business plans for social enterprises were prepared; a final conference to present the project results was also organized. The "Handbook for implementation of innovative models of social enterprises for offenders" was published.

#### - Promoting access and increased participation in early education of children.

Project "READY FOR SCHOOL 2014-2015" ia s research project carried out by the Trust for Social Achievement (TSA) with the support of Foundation "America for Bulgaria", in cooperation with the World Bank and "Open Society" Bulgaria. Its main objective is to improve the access and attendance in kindergartens of 6,000 children from vulnerable communities in 240 settlements in Bulgaria. IGA implements the project in nine settlements in Pazardzhik and Plovdiv region. The organization's work on this project has been very active and the organization was selected to implement the project for the period 2015 - 2016 as well;

#### - Monitoring of the institutions - two projects.

Last year Fund - IGA resumed its participation in projects for civil monitoring of the institutions and anti-corruption initiatives. Over the past 17 years the organization has accumulated rich experience in this field. In the two projects the organization is a partner of Association "Transparency International". In the first project experts of IGA monitored the institutions and sectors locally (Pazardjik municipality) in accordance with the methodology for monitoring and evaluation of the Local Integrity System developed by Transparency International. The second project monitored the sectors Ecology and Urban Development.

#### - Imrpoving the capacity of the organization - two projects.

Two of the projects of IGA in 2015 focused on enhancing the capacity of the organization and its structures. "Building Capacity for the Future" funded by the Swiss Confederation through the Reform Fund for participation of civil society, aims to improve the capacity of Fund - IGA to provide social services to persons from vulnerable groups. Particularly through the project activities we aimed to improve the

organization's ability to maintain a high quality of service provision in different regions, improve the potential of the organization for further development of services and the ability to partnering on individual cases with the network and system partners, and those from remote regions.

In 2015 the project "New job at IGA" also ended. Within the framework of the project 12 young people under 29 years worked in the organization. Half of them received experience, knowledge and skills, performing as "Coordinators" and "social activities assistant". The results were presented to the local community of Pazardzhik at the final conference.

Dimitar Rusinov, Chairman of the Board

## III. SOCIAL SERVICES

In 2015 IGA continued the delivery of social services under contracts with three municipalities (Plovdiv, Pazardzhik and Peshtera).

For the period social services have been delivered to a total of 392 clients within five social services.



Number of clients of the social services for 2015.

🗖 Кризисен център за лица и деца, пострадали от насилие - град Пещера

- Център за социална рехабилитация и интеграция на деца от рискови групи град Пловдив
- Център за социална рехабилитация и интеграция за подкрепа на деца за развиване на умения за самостоятелен живот и превенция на рисково поведение - град Пловдив \_
- П Наблюдавано жилище град Пловдив
- Център за социална рехабилитация и интеграция за правонарушители град Пазарджик

## 1. Crisis Center for victims of violence and trafficking



State delegated service of Peshtera Municipality managed under contracts 113 / 23.07.2009 and 163 / 29.04.2013.

The Crisis Center for individuals and children victims of violence is a complex of social services that create conditions for comprehensive client service in temporary accommodation for up to three months. When optimal results are not achieved the stay is extended by another three months with an administrative order. The services provided in the Crisis Center are

related to addressing the daily health, social, educational and rehabilitation needs and the organization of leisure activities and personal contacts.

Target group: Children and families at risk and their families / relatives. The service is aimed in particular at children and adults victims of violence; children and adults involved in trafficking or at risk of involvement in trafficking; Families/ mentors / relatives of the above groups.

In 2015, the team of the Crisis Center worked with 27 clients /24 children and 3 adults/.

Of the adult users one has been reintegrated in the community, one returned to the family and one was placed in a Home for elderly people

Of the children clients 12 were reintegrated in their family environment, two were placed with relatives, two are independent after leaving the CC and one has been placed in a foster family.

For all clients leaving the CC final social reports are prepared and submitted to the Directorate "Social Assistance" - Peshtera. With the other three we are still working for reintegration and finding the most favorable environment for them.

| TYPE OF SERVICE  | Number of individual sessions |
|--|-------------------------------|
| 1. Social counseling                                       | 263                           |
| 2. Psychological counseling                                | 234                           |
| 3. Medical examinations                                    | 46                            |
| 4. Healthcare counseling                                   | 50                            |
| 5. "My new skills" Program                                 | 39                            |
| 6. "Me and Us" Program                                     | 43                            |
| 7. Cognitive-behavior program for victims of violence      | 63                            |
| 8. Recovery program for children victims of violence – Art | 365                           |
| Therapy  |                               |
| 9. Club "My flower garden"                                 | 12                            |

| 10. Monthly group program "Mini school" | 365 |
|---|-----|
|   |     |

In 2015 there are eight employees working full time and two under civil contracts as follows:

Employment contract: Manager – 1; Social worker – Coordinator – 1; Social workers – 5; Psychologist – 1;

Civil contract: Supervisor – 1; Doctor – 1;

# 2. Center for social rehabilitation and integration of children from risk groups



State delegated social service of Plovdiv Municipality managed by IGA under Contract for social services № 09DG690 / 24.04.2009, annex № 1 / 30.03.2012 and subsequent contract № 14DG399 / 02.04. 2014 for a period of three years until 31.03.2017.

Center for social rehabilitation and integration of children at risk is an integrated set of social services that is provided short-term - up to three months and long-term - six months,

including:

□ social and legal advice; psychological and health support;

- □ assessment, planning and case management;
- □ mediation with institutions and social systems;
- $\Box$  family counseling;

□ training for the acquisition of basic behavioral skills;

□ education and vocational training and guidance;

□ preparation and implementation of individual correctional programs and programs for social inclusion.

Target groups:

The service meets the needs of specialized work on the prevention of antisocial behavior and crime carried out by children, as well as integration and rehabilitation of children perpetrators of such acts who have measures of the Local Commissions for Combating Juvenile Delinquency imposed on them, are accommodated in (or leaving) the special schools such as Correctional Boarding Schools, are sentenced to probation, sentenced conditionally or effectively to imprisonment, or are released from a penitentiary. Service provision covers children at risk or social exclusion and their families targeted by the Child Protection Departments.

In 2015 the team of "Center for social rehabilitation and integration of children at risk" worked with 172 clients.

Of these, 52 have been referred to CSRICRG in 2014.. The provision of individual and group social services continues in 2015.

In 2015 120 cases have been referred to CSRI to be managed individually, and if necessary, to be included in group programs.

Of these 65 individual cases have been referred by CPD - Plovdiv, 17 by CPD - Maritza, 21 by CPD - Rodopi, 16 by CPD Stamboliyski, and 7 have been referred with requests for use of social services by the police and the Juvenile Delinquency Commission.



- 15. Излизания сред природата
- 16. Театрални репетиции

🗖 17.Арт ателие

| TYPE OF SERVICES                               | Number of sessions |
|--|--------------------|
| 1. Social counseling                           | 710                |
| 2. Meetings with institutions                  | 501                |
| 3. Information and consultation                | 789                |
| 4. Home visits – work with supporting networks | 103                |
| 5. Psychological counseling                    | 120                |
| 6. Family Counseling                           | 29                 |
| 7. Healthcare counseling                       | 32                 |
| 8. Legal counseling                            | 6                  |
| 9. "My New Skills" Program                     | 8                  |
| 10. "Children Police Academy" Program          | 13                 |
| 11. "Theatre" Program                          | 24                 |
| 12. "Now Where?" Program                       | 3                  |
| 13. Spring Program                             | 4                  |
| 14. Summer Program                             | 25                 |
| 15. Outdoors/ Nature                           | 8                  |
| 16. Theatre repetitions                        | 16                 |
| 17. Art Club                                   | 24                 |

In 2015 9 people worked under employment contracts and 3 - under civil contracts, as follows:

Employment contracts: Manager - 1; Psychologist - coordinator - 1; Social Workers - 6; Psychologist - 1;

Civil contracts: Supervisor - 1; Hygienist - 1; Accountant - 1;

# 3. Center for social rehabilitation and integration to support children to develop skills for independent living and prevention of risky behavior – Plovdiv



State delegated social service of Plovdiv Municipality managed by IGA under Contract for social services Nº 1 $\beta$ T657/ 0.06.2011 and subsequent contract Nº 14 $\beta$ T825/23.06.2014. CSRI is an integrated complex of community based social services, which are delivered either short term (3 months) or long term (over 3 months)

Target groups:

- Children placed in Orphanage;

- Young people leaving Orphanage;

- Children at risk of dropping out of school. Children dropped out of school and those not covered by the education system;

- Children at risk, with the identified need of protection - integration and reintegration, prevention of risky behavior, monitoring and support postreintegratsionna work,

mediation and advocacy in order to access public resources, preparation for independent way of life, etc .;

- The relatives of the aforementioned groups.

In 2015, the service benefited 159 clients. Interest in CSRI increases proportionally over the past two years in comparison with 2012, when the number of clients was 46. During the year clients have been referred by CPDs - Plovdiv, Stamboliyski, Maritza, Rodopi, Hisar / IRM Kaloianovo / and one case from Sliven.



🗉 Първоначална специализирана оценка на случая

Работа с партньори и подкрепящи мрежи, с оглед достъп до обществени ресурси на клиента

🛛 Директна работа с дете

🗆 Фамилна работа – сесии с родители

Информиране и консултиране

Посредничество и застъпничество

Постреинтеграционна работа

□ Работа в мобилни екипи /сесии извън ЦСРИ/

Наблюдение и подкрепа

Специализирана оценка на родителски капацитет

Превенция на отпадане от училище

Превенция на рисково поведение – стимулиране, мотивация за промяна

Превенция на изоставянето

Психологическо консултиране

Здравно консултиране/образователно консултиране

Оценка на потребностите на дете

Супервизирани срещи деца настанени в ПС / родители

| TYPES OF ACTIVITIES   | Number of individual sessions/ activities |
|---|---|
| Initial specialized case assessment                             | 85  |
| Work with partner and support networks with regard to access to | 1132                                      |
| the social resources of the client                              |   |
| Direct work with children                                       | 1196                                      |
| Family sessions – work with the family                          | 907                                       |
| Information and consultation                                    | 979                                       |
| Advocacy and mediation  | 201                                       |
| Post-integration work   | 33  |
| Mobile teams work (sessions outside of CSRI)                    | 725                                       |
| Monitoring and support  | 150                                       |
| Specialized assessment of the parents' capacity                 | 144                                       |
| Prevention of dropping out of school                            | 394                                       |
| Prevention of risk behaviour – motivation for change            | 501                                       |
| Prevention of abandonment by the mother                         | 14  |
| Psychological counseling  | 327                                       |
| Healthcare and education counseling                             | 175                                       |
| Needs assessment for children                                   | 18  |
| Supervision in cases of children placed in foster families      | 8   |

In 2015 in the CSRI for children 8 people have been working under employment contracts and 3 under civil contracts as follows:

Manager -  $\frac{1}{2}$  state; Social educator - 1; Psychologists - 2; Social Workers - 3  $\frac{1}{2}$ ; Social Worker - Coordinator -1; Supervisor - 1; Hygienist - 1; Social worker - outreach -  $\frac{1}{2}$ .

## 4. Monitored Housing



State delegated service of Plovdiv Municipality managed by IGA under contract for social services № 11DG655 / 10.06.2011 and subsequent contract №14DG824 / 23.6.2014.

The Monitored Housing is a form of social service for support and counseling of persons aged 18 years, leaving a specialized institution who are to be integrated in the society.

In 2015, the service Monitored Housing benefited 9 clients.



In 2015 the following activities were implemented::

| Type of activity                        | Number of individual sessions |
|---|-------------------------------|
| Initial specialized case assessment     | 3                             |
| Individual planning and plan revision   | 9                             |
| Work with partners and support networks | 76                            |
| Direct work with clients                | 322                           |
| Family counseling                       | 11                            |
| Information and consultation            | 179                           |
| Advocacy and mediation                  | 82                            |
| School dropping out prevention          | 41                            |
| Prevention of risk behaviour            | 73                            |
| Psychological counseling                | -                             |
| Healthcare counseling                   | 46                            |
| Education counseling                    | 35                            |

In 2015 in the Observed Housing a part time manager and part time social worker are delivering the services.

## 5. Center for Social Rehabilitation and Integration of Offenders



25 clients benefitting from the services.

The center operates since 1.07.2012, as a state-delegated service of the Municipality of Pazardzhik and as of 1.09.2012, is managed by IGA under contract № 949 / 31.08.2012 for a period of seven years.

Target groups: Persons released from places of imprisonment; Persons with a conditional sentence; Persons on probation.

The capacity of the service is 20 seats, and as of December there are

| Type of activity                                | Number of sessions |
|---|--------------------|
| Psychological counseling                        | 300                |
| Healthcare and social counseling                | 700                |
| Work therapy                                    | 500                |
| Social and Employment mediation                 | 250                |
| Home visits/ meetings with family and relatives | 10                 |
| Legal Counseling                                | 4                  |
| "My New Skills" Program                         | 2                  |
| "Looking for a Job" Program                     | 1                  |

In 2015 the CSRI for offenders employed 4 people under employment contracts and 3 under civil contracts as follows: Manager -  $\frac{1}{2}$ ; Psychologist -  $\frac{1}{2}$ ; Social workers - 2; Therapist - 1; Supervisor - 1; Hygienist - 1; Accountant - 1.

# IV. HEALTHCARE SERVICES

Since 2004 Fund - IGA implements activities under the programs of the Ministry of Healthcare, financed by the Global Fund to Fight AIDS, Tuberculosis and Malaria. In 2015, the organization continued to work on the following programs:

### Program "Strengthening of the National Program on Tuberculosis in Bulgaria"

# Component 4: "Improving access to prevention and treatment of tuberculosis among groups at high risk - refugees and asylum seekers, immigrants, youth at risk, IDUs"

Objevtive: Improve access to prevention and treatment for tuberculosis among the risk group "youth at risk" - dissemination of information on the problem, tracing the infected and their families and others.

<u>Component 5</u>: "Improving case detection and treatment success of TB in the Roma community"

**<u>Partner:</u>** Ministry of Health and Regional Clinic for pneumatic lung diseases located - Pazardzhik.

**<u>Goal</u>**: Prevention of tuberculosis among the target groups, identification and treatment of new cases of tuberculosis.

## Program "Prevention and Control of HIV/AIDS"



# <u>Component 4</u>: "Outreach work with intravenous drug users"

Main objectives: Identification and contact with IDUs; consulting the target group about the risk of HIV / AIDS and the mechanism of treatment: attracting volunteers; referral to health and social services; motivation to maintaining study: regular communication and resolve issues; successful completion of the case and regular recording of necessary AIDS documents; organizing

campaigns; organizing and conducting research on HIV / AIDS.

<u>Component 7:</u> "Reducing vulnerability to HIV among young people at greatest risk (15-24) by increasing the range of services and programs "



**Objectives**: Work among young people at risk in order to increase their knowledge of health risks, avoidance or reduction of risk behavior and supporting positive behavior changes; Targeting young people at risk over 16 years and testing for HIV, motivation to reduce risk behavior; Maintenance of a municipal club / center for peer educators, as well as providing information and material about safe sex practices; Organizing media campaigns to reach young people at risk in the area; Organizing advocacy campaigns to ensure the access of young people to systematic and modern health education and services appropriate for young people, incl. HIV testing.



### TOTAL NUMBER OF CLIENTS IN ALL PROGRAMS

- Компонент 4 на Програма "Превенция и контрол на ХИВ/СПИН"
- Компонент 7 на Програма "Превенция и контрол на ХИВ/СПИН"
- Компонент 4 на Програма "Укрепване на Националната програма за превенция и контрол на туберкулозата в България"
- Компонент 5 на Програма "Укрепване на Националната програма за превенция и контрол на туберкулозата в България"

# V. PUBLICATIONS AND INFORMATION MATERIALS

Project "Social inclusion of offenders through innovative models of social enterprises"



Guidelines for model implementation

Project "New Job at IGA"



Project "Against the hidden violence"





Flyer

Poster

Project "European Standards in Probation Training"



Project "Specialized programs for work with prisoners with low intellectual level and prisoners with mental health problems".



Flyer

Publications on the website of the organization: <u>www.iga-bg.org</u>

41 – in Bulgarian 41 – in English