

# **Crime Prevention Fund - IGA**



# Annual Report 2013

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### I. Presentation of the organization

**Crime Prevention Fund – IGA** is an independent professional organization, which initiates civic activity and works for the reduction of crime.

#### To accomplish its goals the organization:

- Develops and adopts experimental Programs and models;
- Performs training, consulting, information-educational and publishing activities;
- Improves the dialogue and interinstitutional relations;
- Monitors the institutions engaged with crime problems;
- Carries out advocacy campaigns in favor of the target groups;
- Provides social services to offenders;
- Builds national and international partnerships.

#### Awards:

- 2004 Fund IGA won the prestigious International award in "Pioneer Organization" Category at the International Conference "Probation" 2004 in London, organized by the National Probation Directorate of England and Wales.
- 2005 Fund IGA won the first prize for contribution in the field of freedom of information. The prize was in the category of "Non-government organization most actively using the Law for Access to Public Information". The competition was organized by the Access to Information Program
- ∽ 2010 Fund IGA won the annual international "Award for European crime intervention 2010" of the European crime prevention network. The award was due to the establishment of the first centre for social rehabilitation and integration of children with asocial behaviour in Plovdiv.

### **Registrations, licenses and certificates**

- Crime Prevention Fund IGA is registered in the Central Register of Non-profit Legal Entities at the Ministry of Justice as an organization implementing activities beneficial to the society;  $N_{2}$  20030613004 om 13.06.2003);
- Daily Centre for Adults, Certificate № 63-09/16.02.2010;
- Crisis Centre for Children, Victims of Traffic and Violence; License  $N_{2}07$ -13/19.04.2012, Certificate  $N_{2}$  6315/07.05.2012;
- Centre for Social Rehabilitation and Integration of Adults, Certificate No63-02/17.09.2009;

- Monitored Care Unit, Certificate №63-07/16.02.2010;

- Daily Centre for Disabled Adults, Certificate № 63-10/16.02.2010;

- Centre for Social Rehabilitation and Integration of Children from Risk Groups, License № 0473/ republished on 14.11.2011, Certificate № 63-08/16.02.2010;

- Social Assistant for Adults № 63-04/17.09.2009;

- *Home Assistant for Adults №* 63-05/17.09.2009;
- Crisis Centre for Adults № 63-06/17.09.2009;
- Centre for Family Accommodation, License  $N_{\text{O}}$  0698/21.02.201, Certificate  $N_{\text{O}}$  63-11/29.02.2012;
- Centre for Public Support, License № 0707/19.03.2012, Certificate №63-12/29.03.2012
- "Mother and Baby" Unit, License № 0707/19.03.2012, Certificate №63-13/29.03.2012;
- Foster Care License № 0707/19.03.2012, Certificate №63-14/29.03.2012

### **Board of Managers**

Dimitar Rusinov – Chairman of the Board of Managers, Master's degree in pedagogy

### **Members:**

- ➡ Valentina Gesheva Bachelor in Social Work, Social services coordinator;
- Mariana Boyrikova Master of philology, expert in library studies, PR specialist
- Nikolay Valkov Master in Economy, Financial director of IGA
- Andrey Momchilov Master in Law, Head of International Cooperation

### **Operational Team**

- Fund IGA has signed labour contracts approx. 50 people (Jurists, economists, pedagogues, psychologists, social workers, coordinators, managers, etc.).
- Office in Pazardzhik 11 people;

- Centre for Social Rehabilitation and Integration of Children and People from Risk Groups, Plovdiv – 7 people;

- Centre for Social Rehabilitation and Integration for Support of Children for Developing Skills for an Independent Life and Prevention of Risky Behaviour and Monitored Care Unit, Plovdiv – 8 people;

- Crisis Centre for People and Children, Victims of Violence, Peshtera – 7 people;

- Centre for Family Accommodation – 11 people;

- Centre for Social Rehabilitation and Integration of Offenders 5 people;
- and others.
- Fund IGA runs approx. 30 service contracts with: social workers, psychologists, pedagogues, Jurists, sociologists, translators, consultants and experts at national level, experts from countries members of EU, experts from countries not members of EU, partners from institutions and NGOs, social assistants, outreach cooperators, who participate in the implementation of activities for maintaining a low level of HIV dissemination among intravenous drug users; outreach cooperators, who participate in the implementation of activities for prevention and control of tuberculosis in Bulgaria, etc.

## II. More significant results achieved in the period 1999-2013

#### Probation

- Realizing two training visits in Great Britain and an international conference in Bulgaria for the popularization of probation;
- Establishing the first Probation Centre in the country, training the first 20 probation specialists;
- Developing Concept for Legislative Introduction of Probation in Bulgaria;
- Organizing information-training seminars on probation with more than 1000 participants (judges, prosecutors, investigation judges, police officers, representatives of local authorities and NGOs);

• Presenting the first Independent Report on Monitoring of the Legislative and Institutional Introduction of Probation in Bulgaria;

#### Work with offenders

- Developing and adopting of a model for delivering of social services to offenders in several regions in the country;
- Establishing Centre for Social Services in Pazardzhik (2005);
- Adapting to the Bulgarian conditions a structured instrument for assessment of the risk and the needs of young offenders on the basis of the British ASSET;
- Creating "Assessment and management of cases" specialization in Plovdiv University "Paisii Hilendarski";
- Conducting criminal research of the sexual offenders from the country in all prisons;
- Piloting the first Program for work with sexual offenders from 4 prisons in the country;
- Developing a model for social service for people, released from prison. Developing methods of the service and piloting with 200 users;
- Preparing specialized personnel from institutions and NGOs for recognition and mastering of behaviour deviations, prevention and resocialization about 200 people;
- Delivering of different services to 2121 to adult imprisoned people, including people released from prison, to 758 young offenders, as well as to members of their families;
- Establishing the first Centre for social rehabilitation and integration of offenders in Bulgaria delegated state activity
- Developed a model for risk and needs assessment of sex offenders and treatment interventions for this target group

#### Prevention of the dissemination of HIV, tuberculosis, and drug use

- Conducting a defence campaign for the adoption of the second in the country Municipal Program for prevention, treatment and rehabilitation of drug habits in Pazardzhik;
- Implementing Regional Program for prevention of drug use dissemination, including more than 2000 children from Pazardzhik Province;
- Adopting three components of the National Program "Prevention and control of HIV/AIDS:
- among intravenous drug users
- among prostitutes (men and women)
- among people at the highest risk (15-24)
- Adopting two components of Program "Improving the control of tuberculosis in Bulgaria: among intravenous drug users, alcohol addicts and Roma people;
- Adopting Component of Program "Strengthening the National Program of tuberculosis in Bulgaria" among juveniles at risk.

#### Anticorruption

- Organizing more than 20 anticorruption initiatives: informative days, monitoring, training seminars, round tables, press conferences;
- Starting projects for the institualization of public mediators in 6 municipalities from Pazardzhik Province and other 13 from the whole country;
- Establishing the first Regional city council fighting against corruption;
- Receiving 20 corruption signals.

#### **Social services**

Working with state delegated budgets:

- Crisis centre for people and children, victims of violence Peshtera;
- Centre for social rehabilitation and integration of children from risk groups Plovdiv;
- Centre for social rehabilitation and integration with support for children to develop skills for an independent life and prevention of risky behaviour Plovdiv;
- Monitored Care Unit Plovdiv;
- CSRI for offenders Pazardzhik;

#### **Crime Prevention**

- Developing the first for the country Strategy for crime prevention in Plovdiv Municipality;
- Participating in the working group, which develops the National strategy for crime prevention
- 67 children reintegrated in the education system in Sofia

### III. PROVIDES SOCIAL SERVICES

Throughout the year of 2013 IGA Fund has kept supplying social services to three municipalities (Pazardzhik, Plovdiv and Peshtera) according to contracts concluded with the local administration.

During the said period a total of 302 users received services within 5 social services.



Sum up reference for the number of users in each centre for 2013

# 1. Crisis Centre for People and Children, Victims of Violence (CCACVV) – Peshtera

A state delegated activity, assigned for management by the Municipality of Peshtera as disclosed by Contract 113/23.07.2009 and by a second Contract 163/29.04.2013.

**General goal of the service:** offer a competent and professional consultative assistance to children and people, victims of violence and traffic, do preventive work against violence over vulnerable groups, reduce violence and institutionalization of children. Reduce offending and antisocial behavior, performed by children and thus reduce crime and protect society.

**Target group:** Children and families at risk as well as their nearest ones and relatives. The service is directed more specifically to: Children victims of violence; Children at risk of indulging in antisocial behavior; Children registered in the Local Commission for prevention of Juvenile Delinquency, or those from schools' CPJD;

Children registered in the pedagogical rooms with the regional police departments; People victims to domestic violence; People victims to traffic; Families/tutors/relatives of the above groups.

In 2013 the team of the "Crisis Centre for people and children, victims of Violence" worked in all with 24 users (19 children and 5 adults). 12 out of them were reintegrated into family background, 5 were returned to social services and 2 of the children were placed in a foster family. Conclusion Social Reports were submitted to the "Social Assistance" Directorate, Peshtera, for all those who left the shelter. All placed children at school age are enrolled in schools.



- 1. Socio-pedagogical consultations
- 2. Psychological consultation
- □ 3. Family consultation
- □ 4. Health care consultation
- 5. Law consultation
- 6. Program "My New Skills"
- 7. Program "Me and Us"
- □ 8. Program "Personal Finances Management"
- ■9. Behavioristic rehabilitation Program in support of women, victims of domestic violence
- 10. Reintegrating therapy for children victims of domestic violence so called Art Therapy
- □ 11. Club "My Flower Garden"
- 12. Club "Dance with Me"
- 13. Monthly Group Program "Micro-School"
- 14. Applying an Art Therapy Program for children victims of violence namely: making various collages, panoramic craftworks, celebration cards, scale models, drawings, souvenirs, and many others.

TYPE OF SERVICES	Number of individual sessions
1. Socio-pedagogical consultations	197
2. Psychological consultation	197
3. Family consultation	6
4. Health care consultation	60
5. Law consultation	12
6. Program "My New Skills"	31
7. Program "Me and Us"	14
8. Program "Personal Finances Management"	4
9. Behavioristic rehabilitation Program in support of women, victims of domestic violence	4
10. Reintegrating therapy for children victims of domestic violence – so called Art Therapy	395
11. Club "My Flower Garden"	24
12. Club "Dance with Me"	24
13. Monthly Group Program "Micro-School"	388
14. Applying an Art Therapy Program for children victims of violence – namely: making various collages, panoramic craftworks, celebration cards, scale models, drawings, souvenirs, and many others.	331

For the year of 2013 CCACVV employed 7 people on regular labour contracts and 3 on fixed term contracts as follows:

On regular labour contracts: Manager– 1/2; Social worker – Coordinator – 1; Social workers – 5; Psychologist – 1/2;

On fixed term contracts: Supervisor – 1; Jurist – 1; Medical doctor– 1.

# 2. Centre for Social Rehabilitation and Integration of Children from Risk Groups (CSRICRG)

A state delegated activity, which the Municipality of Plovdiv assigned to the Crime Prevention Fund IGA for management as disclosed by the Assigning Social Services Contract No. 09DG690/24.04.2009 and ANEX No. 1/30.03.2012.

**General goal of the service: O**ffer a modern, child-and-family oriented alternatives to the institutionalized care, social services in the community; procure the provision of free access to the basic pack of services for children and families in unequal social position, with priority from Plovdiv Municipality, and also from some other municipalities/ regions only in the cases when the capacities would allow to and when there are no such conditions in the respective municipality/ region; Help and support children and families in risk for building up a healthy and sound family background and relationships, for overcoming the risk of practicing antisocial and/or offending behavior, neglecting and mistreatment of children.

#### Target group:

- Children with problematic behavior, for whom the risk of succumbing to antisocial deeds exists; Children with deviated behavior listed for reported monitoring in CPR (Children's Pedagogic Room); Children with antisocial bahaviour to whom LCPJD measures have been applied; Accommodated children or those who are released

from specialized schools such as SPBS and CBS; Children convicted to probation; Children, directed by CPJD; Children with risk of succumbing to antisocial behaviour, directed by CPD.

- In 2013 the team of "Centre for Social Rehabilitation and Integration of Children from Risk Groups" worked with a total of **118** users. **31** of them were directed to the CSRICRG in 2012, providing social services individually and in groups continued further into 2013. In 2013 **87** cases were directed towards CSRICRG for individual work and, when needed, group Programs were included. **45** out of them are individual cases, directed towards the use of social services by CPD - Plovdiv, **14** by CPD – Maritza, **16** by CPD – Rodoppi, **3** by CPD Stamboliiski, 2 were directed by Regional Directorate "Execution of sentences" - Plovdiv with sentenced by the Plovdiv Regional Court (PRC), and **7** were directed towards CSRICRG when inspectors from the Children's Pedagogical Room (CPR) and LCPJD requested the use of social services.



TYPES OF SERVICES	Number of individual sessions /clients and users/
1. Pedagogical consultancies	874
2. Mediation and intercession	50
3. Informing and consulting	200
4. Home visits - supportive networking	101
5. Psychological consulting	324
6. Family consulting	59
7. Healthcare consulting	40
8. Law consulting	9
9. "My new skill" Program	89
10. 'I learn how to choose "Program	29
11. "Know yourself "Program	31
12. "And now where to? Program	49
13. Spring time Program	5
14. Summer time Program	24
15. Getting outdoors	8
16. Dance rehearsals	16
17. Art studio	36
18. Theatre staging	12

For the year of 2013 CSRICRG employed 7 people on regular labour contracts and 5 on fixed term contracts as follows:

On regular labour contracts: Manager– 1; Social workers – 4; Psychologist – 2; On fixed term contracts: Supervisor – 1; Jurist – 1; Psychologist –  $\frac{1}{2}$ ; .Cleaner -1; Accountant -1.

# 3. Centre for social Rehabilitation and Integration in support of the children developing skills for self-dependent life and risk-behaviour prevention – city of Plovdiv

A state delegated activity, which the Municipality of Plovdiv assigned to Crime Prevention Fund IGA to manage according to Contract No. 11DG657/10.06.2011 for Assigning Social Services.

**Goal of the service provided** – to imply an effective social inclusion of the users through prevention of risk behaviour; development of self-dependent life skills; personality development and development of the abilities of the users; creating conditions for assistance, mutual help, effective protection and social integration and re-integration.

**Target groups**: Children and young people, accommodated in HCDPC; juveniles leaving the specialized institutions for children; Children at risk from dropping off from school; Children dropped off from school and children at school age non-covered by the system of education; Families of the above stated groups.

**In 2013 - 124 users used the CSRI Service.** The interest towards CSRI has almost tripled in comparison to 2012 when the service was used by 46 users. They were directed in that year by SAD – Plovdiv, Stamboliiski, Maritza, Rodoppi and the work started on the legal grounds of an Ordering or Social Services Referral.





Sessions as per activity directing in 2013	Quantity /no. of sessions/ on a summed up monthly basis for 2013
Initial specialized assessment of the case	79
Working with partners and supportive networks considering the customer's access to social resources	526
Direct work with a child	980
Working with families – sessions with parents	327
Informing and consulting	366
Mediation and intercession	81

Post re-integrative work	21
Work in mobile teams /sessions outside CSRI/	268
Monitoring and support	101
Specialized assessment of parental capacity	57
Prevention from dropping out of school	138
Risk behaviour prevention – stimulation, motivation for change	191
Prevention of lagging behind Π	31
Psychological consulting	120
Health care consulting	62
Educational consulting	43
Law consulting	2
Family conference on occasion	3

In 2013 CSRI employed for working with children 6 people on regular labour contracts and 3 ½ people on a fixed term contract, as follows:

On regular labour contracts: Manager  $\frac{1}{2}$  - a position on half pay-roll; Social pedagogue – 1; Psychologists – 1  $\frac{1}{2}$ ; Social workers – 2 positions on pay-roll; Social worker – coordinator -1; On a fixed term contract: Supervisor – 1; Jurist – 1; Cleaner – 1; Social worker – outreach-  $\frac{1}{2}$ 

#### 4. Observed Housing - Plovdiv

A state delegated activity, which the Municipality of Plovdiv assigned to Crime Prevention Fund IGA for the management of Crime prevention by way of Contract for assigning social services No. 11DG655/10.06.2011.

The Observed Housing is a form of social services rendered to support and consult people over 18 years old who leave a specialized institution and are heading for an independent way of life.

**The Main Goal** of the service rendered is to provide a smooth transition and equal standpoint for a successful integration to people who leave a specialized institution; to provide an adequate and self-dependent way of life in a suitable, closer to the family background, and a possibility for support and accomplishment; to create conditions for assisting, evoking mutual help, effective protection and social integration to the social service users; and subsequently to allow an effective social inclusion of the users.

In 2013 - 12 users have used the service Observed Housing. The recorded files of the users contain documents on the reception, the contract for the use of the service, the initial social assessment, the individual plan, the record of proceedings from the sessions held and meeting with specialized in the case experts, etc.



- Initial specialized assessment of the case
- Implementation of an individual plan for the services re-assessment □ Work with partners and supportive networks considering the customer's access to social resources
- Direct work with the customer
- Family work sessions with parents
- Informing and consulting
- Mediation and intercession
- □ Prevention from dropping out of school
- Risk behaviour prevention stimulation, motivation for a change
- Psychological consulting
- □ Health care consulting
- Educational consulting
- Law consulting

Sessions as per the activities/ Consulting 2013	Quantity /No. of sessions per month – statistics of 2013
- Initial specialized assessment of the case	8
- Implementation of an individual plan for the services – re- assessment	11
<ul> <li>Work with partners and supportive networks considering the customer's access to social resources</li> </ul>	122
- Direct work with the customer	287
- Family work – sessions with parents	17

- Informing and consulting	181
- Mediation and intercession	79
- Prevention from dropping out of school	78
- Risk behaviour prevention - stimulation, motivation for a	86
change	
- Psychological consulting	50
- Health care consulting	52
- Educational consulting	50
- Law consulting	1

#### 6. Centre for Social rehabilitation and Integration of offenders

The Centre functions as of 1.07.2012 as a state delegated activity with the Pazardzhik Municipality, and since 1.09.2012 the management of the service has been assigned to Crime Prevention Find IGA by Contract No. 949/31.08.2012.

**Goal of the social service:** Psycho-social support and motivation towards a positive change in the way of thinking and behaving in the target group; Prevention from making new law breakings by including a complete pack of health-care and consulting services.

**Target groups:** People released from imprisonment; People with suspended sentence; People with "Probation" sentence.

The capacity of the service is 20 places and 24 users have taken advantage of it as of the 31<sup>st</sup> of Dec., 2013.



Sessions as per the activities/ Consulting 2013	Quantity /No. of sessions per month – statistics of 2013
Psychological consultations	219
Health care and social consultations	557
Labour therapies	398
Social and labour mediations	187
Home visits and seeing relatives	10
Law consultations	14
"My new skills "Program	2
"I am looking for a job" Program	2
"Where to now?" Program	2

In 2013 the CSRI for offenders has employed 4 people on regular labour contracts and 4 people on a fixed term contract, as follows:

On regular labour contracts: Manager  $\frac{1}{2}$  - a position on half pay-roll; Psychologist –  $\frac{1}{2}$ ; Social workers – 2; Labour Therapist – 1;

On a fixed term contract: Supervisor – 1; Jurist – 1; Cleaner – 1; Accountant – 1;

#### IV. PROVIDING HEALTH CARE SERVICES

Since 2004 Fund IGA has been performing activities on Programs from the Ministry of Health financed by The Global Fund to Fight AIDS, Tuberculosis and Malaria. In 2013 the organization continued working on the following Programs:

#### Program: "Tuberculosis control improvement in Bulgaria"

# <u>Component 4</u> : "Reducing the transmission of tuberculosis among intravenous drug users; people with alcoholic addiction; children in the street; refugees and those looking for a shelter "

**Partners:** The Ministry of health and the Regional Dispensary for Pneumo-phtesiatric illnesses - Pazardzhik.

**Main goal:** Tuberculosis prevention among the target groups, research and treatment of newly detected cases of tuberculosis illnesses.

# <u>Component 5</u> : "Detection improvement of cases and successful treatment of tuberculosis in the Roma community"

**Partners**: The Ministry of health and the Regional Dispensary for Pneumo-phtesiatric illnesses - Pazardzhik.

**Main Goal:** Tuberculosis prevention among the target groups, investigation and treatment of newly detected cases of tuberculosis illnesses.

<u>Program "Consolidation of the National Program on Tuberculosis in Bulgaria"</u> <u>Component 4:</u> "Improvement of the access to prevention and treatment of tuberculosis among high risk groups – refugees and people looking for refuge, immigrants, juveniles at risk, intravenous drug users" **Main Goal:** Improving the access to prevention and treatment of tuberculosis in highly risky group "Youth at risk" – spreading the information on the problem, tracking the diseased ones and their families, etc.

#### Program: "HIV/ AIDS Prevention and Control"

#### <u>Component 4</u>: "Work ad hoc with intravenous drug users"

**Main goal and tasks**: Tracing out people and establishing contact with IDU; consulting the target group on the HIV/AIDS risk and the mechanism of treatment; attracting volunteers; directing to health and social services; motivation for investigation, maintaining a regular communication on the cropping up issues or solving problems referring to the activity, successful completion of the case and regular filling in of the documents required; organizing AIDS-fighting campaigns; organizing and setting out investigations on HIV/AIDS according to the number of investigations set.

# <u>Component 7:</u> "Decreasing HIV vulnerability for juveniles at greatest risk (aged 15-24) by way of enlarging the scope of youth-directed services and programs"

**Main Goal and tasks:** Work among juveniles at risk, for a growing awareness on the health risk taken, refusal from or reducing risky behaviour parallel to supporting all positive bahaviour changes; Directing juveniles over 16 to HIV testing, motivation for the limitation of risky behaviour; Maintenance of the municipal club/centre for trainers at the same age and also presenting information materials for safe sex practices; Organizing media campaigns to reach out local juveniles at risk; Organizing intercessor's campaigns to ensure young people's access to a systematic and modern health education and services, one that is suitable for the young, including HIV testing.



#### TOTAL NUMBER OF CLIENTS IN ALL PROGRAMS



#### Reference for the users who have received health-social services on the Components of the National Programs: "HIV/AIDS Prevention and Control" and "Tuberculosis control improvement in Bulgaria" for 2013

**1.** Component 4 of the Program "HIV/AIDS Prevention and Control" - "HIV vulnerability prevention of intravenous drug users, by enlarging the scope of the group by a complete pack of interventions "

#### Total Number of clients reached - 535

- Total number of test analyses made (HIV, hepatitis B, Syphilis) 300.
- Total number of users of the services "Case study" 50.
- Total number of campaign held 3.
- Total number of training for the target group 5.

2. **Component 7** of the Program "HIV/AIDS Prevention and Control"- "Decreasing HIV vulnerability for juveniles at greatest risk (aged 15-24) by way of enlarging the scope of youth-directed services and programs ".

#### Total number of clients reached - 939

- Total number of users of HIV test analyses 42.
- Total number of campaigns held 3.
- Total number of target group trainings held - 25.



**3.** Component 4 of the Program "Consolidation of the national Program for prevention and control of tuberculosis in Bulgaria " -"Access improvement to the prevention and treatment of tuberculosis among high risk groups – refugees and people looking for a refuge, immigrants, juveniles at risk, IDU, drug addicts"

#### Total No. clients reached - 254

- Total number of clients who received a TB test analysis 90.
- Total number of campaigns held 1.
- Total number of target group trainings held 13.



**4. Component** 5 of the Program "Consolidation of national Program for prevention and control of tuberculosis in Bulgaria " - "Widening of the scope of effective care services for tuberculosis prevention and control in the Roma community"



#### Total No. of clients reached - 1556

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- Total no. of clients who received a TB test analysis 69.
- Total no. of campaigns held 1.
- Total no. of target group trainings held 2.

### V. PERFORMED PROJECTS

Fund IGA keeps on elaborating and performing various projects which are directed to contribute to the implementation of the mission and the main goals of the organization.

#### V.1. PROJECTS COMPLETED IN 2013

In the past year Fund IGA successfully completed the following projects that had been started during the previous periods.

### Project "Sharing experience with local police in Europe"

Leading organization: Crime prevention Fund IGA

**Source of financing**: The European Commission, General Directorate "Internal Affairs"

**Partners:** Institute of Policies Studies in the Field of Penalty Jurisdiction (IPSFPJ), King's College – London (Great Britain), Association "Giankarlo Siani", Napoli (Italy), Valencia Local Police, Valencia (Spain) and the Bulgarian Ministry of Interior (associated partner).

Time term of the project: 01.11.2011 – 31.10. 2013 .

**Results:** Within the framework of the project in 2013 the final activities of the project were completed: The scientific research work of municipal and local police departments in Europe was completed and the requirements of good practices in this trend were formulated; A Research on the relevant EU good practices was conducted, projects and models were studied wherein more than 150 of different projects and models were investigated; results from the three regional European seminars held in England. Italy and Spain were summed up attended by participants from 16 EU member-countries; A European Conference on the project took place in Sofia on the 1<sup>st</sup> and 2<sup>nd</sup> of Oct, 2013, where 23 good practices were presented from 20 member countries and jurisdictions; The realization of three pilot projects in Spain. Italy and Bulgaria was completed for the transfer of certain selected good practices from another member-country, A police mediation model from the local police in Valencia, Spain, was transferred to Pazardzhik, Bulgaria. A project edition was published, containing a resume from the science report on the issue, a compendium from some selected good practices, a description of the good practices transfer between the different member-countries, as well as a detailed bibliography.

# Project "EXIT. A Pilot system for subsequent cares for offending juveniles"

Leading organization: Crime prevention Fund IGA.

**Source of financing**: Operational Program "Human Resources Development"- cofinanced by the European Union through the European Social Fund, Non refundable financial aid granting scheme: BG051PO001-7.0.01 "No limits - Component 1", Contract No. BG051PO001-7.0.01-0057-C0001

**Partners:** Foundation "180", Holland

**Time term period of the project**: 01.05.2012 – 31.10.2013.

**Results:** Within the framework of the project in 2013 the transferring and adaptation of the WorkWise network innovative model was practically done. This model was set up and developed in Holland in the frames of the EQUAL Program, highlighting post-institutional care for adolescent offenders; On the basis of the comparative analytical report (including a Juridical survey in this field, the institutional structures in Holland and Bulgaria, as well as the proven good practices) and on the basis of the three round-table discussions held, the "Methodology for an innovative service of providing cares for juveniles leaving the institutions for offenders-children was developed. The Methodology was developed as a kind of social service. The model was introduced into practice through carrying out of a 5-day training course attended by

representatives of NGO, CBS, SPBS and the municipalities. Within 6 months a number of quality and quantity indicators were assumed, which were traced following a methodology, systematized in advance. An analytical report was prepared stating the pilot system efficiency for the subsequent cares. During the 5-day busy visit to Holland, experts from Fund IGA and representatives of the target group were acquainted with the entire model of the Work Wise network. At the end of the project a Work Wise network organizational and methodological structure was formed, adapted to the situation in Bulgaria.

The Project concluded by a finalizing conference on the 30<sup>th</sup> of Oct, 2013 in Sofia. All materials on the Project were published in one basic publication "EXIT – pilot system for the subsequent cares for children offenders".

#### **Project "School for Ambitions"**

Leading organization: Crime prevention Fund IGA

**Source of financing:** Operation Program "Development of human resources", cofinanced by the European Union through the European Social Fund, Non refundable financial aid granting scheme: BG051PO001-4.1.06 "Re-integration of the students dropped out of the education system BG051PO001-4.1.06-0031.

**Partners:** Elementary School No 67 "Vassil Droumev", Sofia"; Association "Svetlina"-Samokov;

**Project time term**: 08.10.2012 – 31.10.2013.

**Results:** 120 children identified and interviewed together with their parents; 3 forums held and 6 information days; 180 children and parents, participated in the information days; 100 children participated in the project activities; 10 mentors trained doing supportive work for parents and backing up teachers; 100 children took part in 10 motivating Programs; 100 children received a total of 1890 academic hours support to catch up with the school curriculum; a total of 100 children obtained 100 elaborated individual training Programs; 3 group Programs developed; 30 teachers, pedagogic consultants and headmasters trained to work with students dropped off from school – increased their competency and abilities to work with children returning back to school; 100 target group representatives participated in leisure activities - grass hockey, aikido and brass music band; 10 Programs realized; 50 children and students have raised their knowledge and skills in using the Bulgarian language. 67 children/young people were re-integrated back to Elementary School No. 67 "Vassil Droumev", Sofia, by enrolling in either daily or individual form of education.

#### Project "Providing services and support in the sphere of prevention and protection from domestic violence according to Art. 6, para.7 from the Protection against Domestic Violence Act (PDVA)"

**Leading organization**: Crime prevention Fund IGA **Source of Financing**: Ministry of Justice **Partners:** none; **Project time term**: 12.12.2012 г. – 03.12.2013. **Results:** A three day training held with 12 participants; Trained team of 6 experts; Fixing rules for cooperation between the institutions; Improved coordination mechanism for applying the Protection against Domestic Violence Act (PDVA);

Created Office for consulting, directing and support to the victims from domestic violence" as an element from the social service; 120 users – victims from domestic violence obtained information, consulting and services in the office: 33 psychological consultations, 33 judicial consultations; 10 children and women directed for accommodating at the Crisis centre; 10 family couples consulted; 10 victims of violence included in a specialized crisis intervention; 14 women, victims of violence, took part in a behaviour training group Program.

Adapted and incorporated specialized Program for domestic offenders to the service CSRI; 10 domestic offenders passed the Program (18 sessions totally).

Printed and spread out flyers - 500 and posters - 60; Shot and broadcasted TV clip – 40 broadcasts; 18 publications on the project in the web site of Fund IGA (in Bulgarian and English) + 10 in regional publications.

#### V.2. PROJECTS IN DEVELOPMENT IN 2013

# Project RATES - Risk Assessment, Treatment and Evaluation System

Leading organization: Crime prevention Fund IGA

Source of Financing: Fund "OAK"

**Partners:** General office "Penalty execution" with the Ministry of Justice;

**Project time term**: 01.09. 2012 – 31.08.2016

**Results:** The project is directed towards building up a completely functioning system for treating and supervision of sexual offenders in Bulgaria, which is to reduce the recidivist level among them.

In 2013 the investigation was completed concerning leading assessment tools for risk estimation from committing a crime for a second time in sexual offenders and started adapting them to the Bulgarian conditions; Meanwhile some pilot programs were developed for treating sexual offenders in the conditions of prisons and in society; Tools and Program piloting is to be done in 4 Bulgarian prisons in 2014.

Investigation for adequate Programs and tools for young sexual offenders concluded in 2013. In 2014 these Programs are to be piloted in CBS Rakitovo and in the centres for social services in Pazardzhik and Plovdiv.

# Project "ISDEP – Safety improvement through democratic engagement"

**Leading organization**: Association of high executive police officers from England, Wales and North Ireland;

**Source of financing**: Directorate General Home Affairs / 2011 / ISEC / Prevention of and Fight Against Crime;

**Partners:** Crime prevention Fund IGA and 10 more EU organizations and institutions: Federal Police – Belgium; Technical University – Prague, Czech Republic; Technical University – Lyubek, Germany; Police department of Northern Ireland – United Kingdom; Assembly "PUAC" – Yorkshire and Hamber – United

Kingdom; Assembly "KFUM" – Sweden; Ministry of Justice – Sweden; Institute "Recora"- Municipality council, Dudley – United Kingdom; Assembly " Agenfor" – Italy; Ministry of Safety and Justice, national coordinator in terrorism-fighting – Holland; "Result Group – global and crisis management" – Germany;

Project time term: 11.12.2012 - 10.12.2014

**Results**: In the past 2013 three meetings of the Project management group were held for this project (so called EMG meetings): in the period 26-28.02.2013 in Berlin, Germany, in the period of 11.06.2013 - 13.06.2013 in Prague, Czech Republic; in the period 03.10.2013 - 05.10.2013 in London, Great Britain and in the period 03.11. - 05.11.2013 in Dublin, Ireland.

# Project "CIRCLES4EU – "Safety improvement through democratic engagement"

Leading organization: University of Practical Sciences Avans"- Holland;

Source of financing: Daphne Program of the European Union;

**Partners:** Crime prevention Fund IGA, Dutch Probation Department office, European organization for probation, Tilburg University, Nottingham University, The Ministry of Justice of the autonomous kingdom of Catalonia, Barcelona University, Court

department Antwerp, the Resource Centre for Social Work – Budapest, Circles UK, Latvian prison administration, Probation department office of Latvia, University of Latvia, Ministry of Justice (Hungary), Probation department office (Ireland, Hospital Centre "Charles Perense ";

Project time term 15.01.2013 - 14.01.2015

**Results:** In the frames of the project Circles4EU in 2013 circles were piloted thus providing monitoring and support for released from detention sexual offenders by combining the efforts of volunteers and professionals; Within a year the team of IGA has taken part in the First Circles Conference in the period, in developing the Circles definitions and standards, in setting up a Management Code for managing the Circle network; The organization also participated in the meeting for the project held in Den Bosh, Holland, in a seminar for investigation and reporting, in making out a plan for introducing the CoSA model, in elaborating a national manual and training materials, in researches for the setting up of Corporate management Code, in carrying out investigation for the CoSA model adaptation and in the completion of a national manual and training materials on the project.

#### V.3. Starting projects in 2013

#### Project: "Solid grounds for the future of young offenders"

Leading organization: Fund "180", Holland;

Sources of financing: Daphne Program of the European Union;

**Partners:** Crime Prevention Fund IGA, Bulgaria; The Hunnerberg, Den Hey-Acker – Holland; NIACRO - North Ireland; JVA Wriezen - Germany; Fund Dagrama - Spain; Association Diagrama - France and Ministero Della Giustizia from Italy; **Time Term of the Project:** 01.01.2013 – 30.12.2014

**Result**: In the frames of the project a Program for training young offenders is set. It focuses on reducing the unlawful behaviour, on raising personal efficiency and increasing social skills and competencies for solving up any problem situation. The Program accentuates on the development of identity concerning the different life

roles. In 2013 the basic activities of the Project were directed towards the Program preparing. The project started by collecting information for already existing Programs for such training in the participant-countries, focusing on increasing the self-confidence and social skills of the young law-breakers. Two-day seminars were held subsequently in Holland and North Ireland, including the countries – participating in the project. The purpose of these seminars was exchanging experience and good practices in working with young law-breakers. A Program Project was produced at the end of 2013.

#### Project "Building up Capacity for the Future"

Leading organization: Crime prevention Fund IGA;

Source of financing: Confederation Switzerland by way of Thematic Fund (TF) "Reform Fund Linked to Civil Society Participation" (CSP);

Partners: no;

**Project time term**: 01.09.2013 – 31.08.2015

**Results:** In 2013 the project team was set up. A press conference was held in Pazardzhik. 40 posters were printed and spread out. The Annual reports of the 5 delegated social services, managed by Find IGA, were estimated. On the basis of the questionnaire prepared an investigation was carried out concerning the aspects which need to be improved and a report was made with conclusions on the possible ways to improve services provided. A Three-module training Program was set based on the contract, called "Management Improvement of the Social Services and Social Projects of Fund – IGA": First module ""organizational management"; Second module: "FINANCIAL MANAGEMENT" and Third module "MOBILE SOCIAL WORK".

#### Project "My new job"

Leading organization: Crime Prevention Fund IGA;

**Source of financing**: Fund "Back up charity in Bulgaria" and Fund "Startup- support juveniles in unequal state for working opportunities";

partners: no;

**Project time term**: 25.11.2013 – 25.05.2014

**Results:** The Project was carried out in one of the social services, managed by Fund IGA "Monitored home care" and was aiming at giving professional skills and employment to the 6 juveniles who used this service. An Informational Campaign was set up in the frames of 2013 concerning the project targets. The 6 juveniles were included in the Program "From Motivation to Employment" by means of which they acquired skills for finding a job and training in the behavioral approaches needed to find a job and also to prepare the accompanying documents when applying for a job. At the end of the year all juveniles were enrolled in vocational training to acquire part job "Waiter-Bartender", code 8110801. It is provided that they are to start work in two restaurants in Plovdiv in 2014.

### **VI. EDITIONS**

#### **PROJECT** "Experience Sharing of the local police in Europe".



The edition "Community Policing" contains three basic components: scientific research of the theory and practice of the municipality and local policemen in Europe, Good Practices manual and tracking out of three pilot projects for the transfer of good practices between European countries.

# Project "EXIT: Pilot system of subsequent caretaking of juvenile offenders" (Final Edition)



Contents:

1. Introduction;

2. Presentation of the partner organizations;

Comparative analytical report: research on the possibilities and practices of providing services to juveniles to leave the institutions for juvenile offenders in Holland and in Bulgaria;
 Innovative Service Methodology for providing subsequent caretaking to juveniles to leave the institutions for law-conflicted children;

5. Analytical report for the efficiency of the pilot system concerning subsequent caretaking services;

6. The organizational and methodological structure of the network Work Wise for the situation in Bulgaria;7. Conclusion.

# **Project "Bulgarian- German platform for innovative politics and solutions for a social inclusion of law-breakers"**

Manual for applying the HIS model ("Haftvermeidung durch soziale Integration") to Bulgaria



- 1. Introduction.
- 2. Presentation of the partnering organizations.

3. Comparative analysis on the existing policies and practices for social inclusion of the law-breakers in Bulgaria and Germany.

4. Research and assessment of the concluded and current projects in the field of social inclusion of law-breakers, performed by the partnering organizations in both countries.

5. Transfer and adapting of the model HSI ("Haftvermeidung durch soziale Integration" to Bulgaria.

A) report on the functioning of this model in Bulgaria;

B) Program for the implementation of the model at regional and national level.

6. organizational and methodological structure of the Bulgarian-German platform for innovative policies and decisions for law-breakers; social inclusion .

#### Project "GATE – In support of the professional realization", Information brochure



#### Contents:

- 1. Resume
- 2. Activities and results
- 3. Final report of the identification process
- 4. Results from the enquiries made

#### Project "School for ambitions ", Information brochure



#### Contents:

- 5. Resume
- 6. Activities and results
- 7. Final report of the identification process
- 8. Results from the enquiries made

### VII. Public engagement and partnerships

#### Crime Prevention Fund – IGA is a member of:

- European Probation Organization (EPO). The chairman of the organization is a member of the Board of EPO;

- National network for the children;
- Council for execution of punishments under Ministry of Justice;
- Association of Social Enterprises in Bulgaria

#### Strategic international partnerships

- British Ministry of Justice;
- European Probation Organization EPO;
- Hungarian Ministry of Justice;
- Ministry of Justice of Catalonia;
- Lithuanian Probation Service;
- Xit, Germany;
- Universities of Cambridge, Oxford, London, UK, Avans, Netherlands;
- WORK WISE Netherlands;
- COEUR, Il Pioppo, Giancarlo Siani, Italy

#### National partners - state and municipal institutions

- Ministry of Justice and General Directorate "Execution of punishments"; Ministry of Labour and Social Policy;

- National Centre for Drug Addictions;
- Bulgarian Helsinki Committee;

- Municipalities of Sofia, Plovdiv, Pazardzhik, Peshtera, Belovo, Septemvri, Velingrad, Batak, Panagyurishte;

- National Institute of Justice;
- District Court Pazardzhik, Blagoevgrad, Pleven, Plovdiv;
- Prisons in Vratsa, Pleven, Sofia, Pazardzhik, Plovdiv, Bobov Dol;

- Regional Services for Execution of Punishments in Plovdiv, Pazardzhik, Vratsa, Pleven, Blagoevgrad, Kardzhali, Sofia

### **VIII. Funding partners**

- OAK Foundation Switzerland;
- Confederation Switzerland through the Civil Society Reform Fund;
- Charity Support Foundation and the Start Up Fund;
- Operative Program "Human Resources Development";
- Global Fund for Prevention of AIDS, tuberculosis and malaria by the Ministry of Health;
- Program for development of the rural regions, 2007 -2013;
- European Commission, General Directorate "Home Affairs";
- Program "DAFNE" of the European Commission;
- Ministry of Justice of Bulgaria;

- Municipalities of Plovdiv, Pazardzhik and Peshtera – under implementation of contracts for delivering social services.

#### Donors, which have assisted the organization:

- UN Democracy Fund;
- FCO Global Opportunity Fund;
- Royal Netherlands Embassy in Bulgaria MATRA KAP Program;

- PHARE Program of the European Union – "Development of the civil society", PHARE Access Program and Program "Social Integration" of the Ministry of Labour and Social Integration;

- Program "Europe" of the European Commission delegation in Bulgaria;
- Program of the Democracy Commission to the US Embassy in Bulgaria;
- British Council, Sofia;
- Program "Leonardo da Vinci" and Program "Socrates Grundtvig 2" of the EU;
- "Open Society" Institute;
- Foundation "Centre for arts Soros";
- UNAIDS;
- State Agency for Youth and Sport;
- British Ministry of International Development;
- United Netherlands Foundations for Central and East Europe;
- Foundation "Interethnic initiative for human rights";
- Institute for Regional and International Research;
- International Centre for minorities and cultural interactions;
- CRS Catholic Relief Services, Bulgaria